



Terms and Conditions for Syncify Integration App

Effective Date: 2025-05-27

These Terms and Conditions ("Agreement") govern your access to and use of the Syncify Integration App ("the App") offered via the SuperOffice Marketplace by Syncify AB, a company incorporated in Sweden under registration no. 556987-2905, with registered office at Processvägen 3, 435 33 Mölnlycke, Sweden ("Syncify", "we", "our").

By installing and using the App, you ("Customer", "you") agree to be legally bound by this Agreement.

1. Definitions

- **The App** refers to the software application developed by Syncify that facilitates data synchronization between SuperOffice CRM and one or more third-party ERP systems.
- **Customer Data** means all data imported, exported, accessed, or otherwise processed via the App.
- **Subscription** means the commercial license granted via the SuperOffice Marketplace, subject to pricing published by SuperOffice.
- **DPA** means our Data Processing Addendum which governs our processing of personal data on your behalf.

2. License Grant

Syncify grants you a non-exclusive, non-transferable, non-sublicensable right to use the App for your internal business purposes, subject to a valid subscription. You may not:

- Reverse engineer, decompile, or attempt to extract the source code
- Resell, rent or sublicense the App
- Use the App in a way that harms system integrity or violates law

3. Pricing and Payment

All pricing is managed by SuperOffice and subject to the published rate at the time of order. You will be invoiced by SuperOffice under their terms. Syncify is not responsible for billing or invoicing discrepancies.

In certain cases, implementation assistance may be provided by Syncify and is subject to additional charges based on system complexity. These services are quoted and billed separately by Syncify.

4. Installation and Support

The App is designed for self-installation through SuperOffice Marketplace. If needed, Syncify may provide installation or onboarding services on a case-by-case basis. Support for licensed users is provided via Syncify's support portal and subject to our standard support policy.

5. Data Handling and GDPR

The App synchronizes business-critical data, which may include personal data. By installing this App, you confirm that you are the data controller for such data.

By installing this App, you accept the terms of our Data Processing Addendum (DPA), which governs how we handle personal data on your behalf. Syncify acts as data processor and will implement appropriate technical and organizational measures to protect Customer Data, as required under the EU GDPR.

6. Termination and Suspension

You may terminate the subscription at any time through SuperOffice in accordance with their policies. Syncify may suspend access to the App with immediate effect in case of violation of this Agreement, legal requirement, or risk to system integrity.

7. Intellectual Property

All rights, title and interest in and to the App, including all code, architecture, and documentation, remain the sole property of Syncify.

8. Limitation of Liability

To the maximum extent permitted by law, Syncify is not liable for indirect, incidental, or consequential damages. Total liability is limited to the fees paid for the App during the last three (3) months before the incident.

9. Governing Law and Dispute Resolution

This Agreement shall be governed by the substantive laws of Sweden. Any dispute shall be finally settled by arbitration in Gothenburg, Sweden, administered by the Stockholm Chamber of Commerce.

10. Changes to Terms

Syncify reserves the right to update or modify these Terms at any time. Updates will be posted publicly at: https://syncify.se/superoffice_tac

10. Contact

Syncify AB

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<https://www.syncify.se>